

IDENTITY MANAGEMENT (IdM): QUALITY ASSURANCE

A top US MNC and a diversified conglomerate with products and services ranging from jet engines to power generation, financial services to water processing, and medical imaging to media content. The company serves customers in more than 100 countries and employs more than 300,000 people worldwide. For mission-critical IdM systems, the company required 24x7 testing support for various applications running on production as even small failures could result in million dollar losses. Additional challenges include managing third party resources and certifying all releases in a short time with ever changing requirements.

SERVICES INCLUDE:

- Best Practice QA Consulting
- Documentation Management
- Testing Expertise
- Hybrid Test Approach

SDG SOLUTION

- Implemented **Hybrid Testing** approach (Manual + Automated Functional Testing) to ensure maximum test coverage in minimal time.
- Provided **24x7 Resource Availability** to ensure on-time support.
- Created knowledge base in the form of SOPs and documents, which the team members can refer to in case of a roadblock.
- Completed impact analysis fixes to ensure bug free releases in minimum time.

RESULTS

- SDG generated **significant cost reductions, increased throughput in a very short period of time.**

